

Citizen Charter aims to provide information for the General Public, Patients & Students.

Objectives:

- The Medical Institute along with Teaching Hospital was started by Sri Ranga Educational Trust, Bengaluru, under the Managing Trustee Smt. Lalitha Lakshmi.
- Complete Commitment towards providing quality, efficient and reliable patient care services
- Hospital is at present 330 bedded hospital and provides all kinds of allopathic medical services to all sections of the public especially under privileged and needy people with free admission facilities.
- The organization aims at establishing a centre of excellence to improve the well-being of the community through quality programs of preventive medicine, health care delivery, Medical Education & Research.

The organization seeks the cooperation of the public in achieving this Endeavour. It is the institution's Endeavour to

1. Provide services with empathy, courtesy and care.
2. Adhere to prescribed standards
3. Transparency of functioning
4. A commitment towards understanding and fulfilling patients need
5. Create an atmosphere of trust between the institution and the clients.
6. Render quality services.
7. Provide a range of choices to the patients.
8. Motivating the patients for helping themselves as well as the institute to serve them better

HOSPITAL

GENERAL SPECIALITIES AVAILABLE

- **General Medicine**
- **Tuberculosis & Respiratory Medicine**
- **Dermatology**
- **Psychiatry**
- **General Surgery**
- **Orthopaedics**
- **Ophthalmology**

- **ENT**
- **Obstetrics & Gynaecology**
- **Paediatrics**
- **Radiology**
- **Dentistry**
- **Anesthesia**
- **Emergency Medicine**
- **Physical Re-habilitations**

SERVICES OFFERED (24X7)

1. Outpatient & Inpatient services in all General Specialties
2. Casualty, emergency & Trauma Management
3. Intensive care units:
 - ICU: – For all kinds of a medical emergency
 - ICCU: – For the Immediate management of Heart attack
 - RICU: – For the management of severe asthma & other cases of chronic lung diseases
 - SICU: – For the management of surgical emergencies
 - NICU: – For the management of emergencies in newborn (Neonate)
 - PICU: – For the management of emergencies in children
4. All types of surgeries at an affordable cost
5. Management of Obstetric & Surgical emergencies
6. Management of Medico-legal cases,
7. Ultrasound scanning & routine X-ray imaging facilities with procedures
8. Central Laboratory (Full-fledged)
9. Blood bank – (whole blood & components)
10. Health checkup packages
11. Health checkup camps
12. Pharmacy – Low-cost Generic drugs are available
13. Ambulance Services